

## USAA Life Insurance Company – Consumer Narrative

### 2020 Standardized Medicare Supplement Rate Revision and Annual Loss Ratio Filing

#### Medicare Supplement Rates Changing in 2020

USAA Life Insurance Company routinely monitors the experience of its Medicare Supplement business to ensure it will be able to honor its commitment to pay claims. Factors impacting premium rates include:

- Actual claims experience.
- Increased Medicare deductibles and copayments.
- People living longer, requiring more and advanced health services.
- Increased health care costs in general.

Based on the actual and projected Medicare Supplement experience, a premium decrease for Plan G is requested to bring projected lifetime claims, relative to projected lifetime premiums, closer to USAA's current target relationships. No premium change is requested at this time for Plans A, D, F, and N.

Therefore, the company is requesting a 3.0% decrease for Plan G, and no changes for Plans A, D, F, and N. The overall requested premium change is -0.1%. The proposed premium changes by plan and form are shown in the table below.

This proposal has been filed with and will be reviewed by the Office of the Health Insurance Commissioner. This filing complies with the laws and regulations of the State of Rhode Island and will not be implemented until approved by the Office of the Health Insurance Commissioner.

Plan Letter	Form Number(s)	Rate Increase
A	LIM19799-A 1-92; MSM91984ST 06-10	0.0%
D	LIM19799-D 1-92	0.0%
F	LIM19799-F 1-92; MSM91985ST 06-10	0.0%
G	LIM19799-G 1-92 MSM99189RI 11-18	-3.0%
N	MSM97660RI 08-12	0.0%