



Department of Business Regulation
Insurance Division
1511 Pontiac Avenue, Bldg. 69-2
Cranston, Rhode Island 02920

Insurance Bulletin Number 2014-7

Public Access to Rate and Policy Form Filings

The Rhode Island Insurance Division is pleased to be able to provide you with two methods for viewing Rate and Policy Form Filings electronically.

REMOTE ACCESS

Insurance company filings are now available to the public remotely through the NAIC System for Electronic Rate and Form Filing Access (SERFF) interface. You can view filings conveniently from your home, office or anywhere you have access to a computer, at any time – day or night. There is no charge associated with this method. To access and view filings, you can click on the following link:

<https://filingaccess.serff.com/sfa/home/RI>

COMPUTER TERMINAL AT THE INSURANCE DIVISION

If you do not have access to a computer you can view and/or copy filings by using the public access terminal located in the Department. Please contact our office at dbr.insurance@dbr.ri.gov or by telephone at 401-462-9520 to schedule an appointment or if you have any filing questions. There is one terminal available for SERFF public access. There is no cost to view filings, however, if copies are needed you will be charged .15 per page. Directions to the Department may be found on our website at www.dbr.ri.gov

NEED HELP?

Technical Difficulties: If you are experiencing technical difficulties with the SERFF system or problems accessing the SERFF alternative remote access website, please direct your questions to the SERFF Help Desk at 816-783-8990 or email sfahelp@naic.org. The Insurance Department cannot help with computer systems issues or technical issues related to SERFF. The SERFF Help Desk is staffed Monday through Thursday from 8:00am to 8:00pm CST, and Friday from 8:00am to 5:00pm CST. If a Customer Support Analyst is not available, please leave a message with the SERFF Help Desk. Your call or email will be returned the next business day by SERFF staff.

Joseph Torti III
Superintendent of Insurance
September 23, 2014